

Navigating the SEND system alone? Need support & advice?



SEND Family Matters Hounslow

Do you have a child with a disability and/or additional needs? Do you feel under pressure? Would it help to talk in confidence to someone outside of the family, who could support and guide you to find solutions to some of your difficulties? Let us help!

Family Matters is a parent support service that provides practical support, advice and information to families with children with disabilities and/or additional needs. We will help you navigate difficult circumstances and support you to come up with solutions.

What we offer:

- ✓ 1-2-1 meetings with an advisor who will listen to and work with you to address your needs
- ✓ Information on activities, services and behaviour strategies
- ✓ Online and in-person workshops on common issues/topics

Get in Touch:

Alka Tripathi
Family Matters Hounslow Advisor
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07376 354638
www.ruils.co.uk

DAREN, MANDY & LEANN



"The support we received from Ruils was amazing. Alka listened and helped us feel like we weren't alone. Having someone to talk to was a great help. She advocated for us and our daughter and helped our family through a really difficult time."

- Daren


For Mandy and Daren, having help from Family Matters made all the difference. Alka met with them 1-2-1 to discuss their situation and helped to determine the best path forward. She attended meetings alongside them, advocated on their behalf with their daughter's school and the local authority and supported them to apply for necessary technology for their daughter's educational needs. Alka also connected the family to another local organisation who helped them with their housing situation.

Our aim is to listen to your worries and experiences in a non-judgmental way and work with you to come up with solutions for challenges you may be facing.

Ruils is a user-led charity supporting disabled children and adults and people with long term health & mental health conditions to live independently, be part of their community and to live life to the full. We provide information, advice, advocacy, befriending and activities to our clients and their families.

ruils
independent living

Charity no: 1127896

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 www.ruils.co.uk