

Do you need support to set up and manage your care?



Direct Payment Support Richmond

Ruils Direct Payment Team are here to support you to understand what a Direct Payment can be used for and ensure the support is meeting your needs.

The team are on hand to support you to recruit a Personal Assistant who will support your daily life. We will guide you through the process of employing a PA and ensure things are set up correctly and run smoothly.

We offer payroll and managed accounts services to support you to pay your staff correctly, on time, and keep your budget on track.

What we offer:

- ✓ Support to recruit and employ your own staff
- ✓ Advice about your Direct Payment
- ✓ Help with admin and understanding your responsibilities

Get in Touch:

Richmond Direct Payment Support Team
dpsupport@ruils.co.uk
020 8831 6088
www.ruils.co.uk

SHIRLEY & JANICE

"Having my PA support me in life is very important to me. I get the help in my home with personal care and cleaning, which is important as I take pride in my appearance. My PA makes my life very happy living with a disability. Without my PA it would be very hard to live independently." - Shirley




Shirley has been connected with Ruils since 2014 and has accessed a number of our services. She first contacted the Direct Payment Team in 2016 when her carers were due to go on holiday and she needed help recruiting additional PAs.

Ruils have been supporting Shirley to find, and successfully employ, carers ever since. Shirley is fiercely independent, managing the day to day aspects of her care herself, but we are always on hand when she needs advice and support.

Ruils is a user-led charity supporting disabled children and adults and people with long term health & mental health conditions to live independently, be part of their community and to live life to the full. We provide information, advice, advocacy, befriending and activities to our clients and their families.

ruils
independent living

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